SHAZAM BOLT$

CARDHOLDER USER GUIDE

SHAZAM BOLT$ is a fraud transaction alerting, balance monitoring and ATM locator application. Person-to-person (P2P) money transfers are also available for SHAZAM BOLT$ cardholders.

ENROLL

Download SHAZAM BOLT$ for free from the Apple App Store, Google Play or log in to bolts.shazam.net and enter your full card number to determine if your card is eligible.

Accept product terms and conditions, and proceed with the card verification process. Depending on the setup with your financial institution, you'll enter some additional card information as well as your PIN or Social Security number. Finally, create your username, password and user profile.
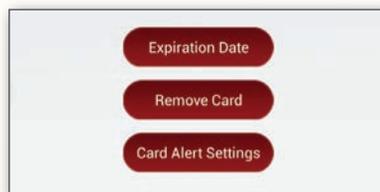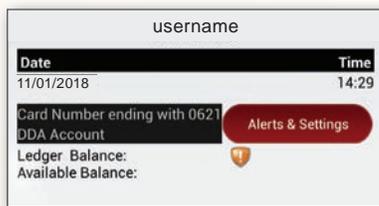
Note: Passwords must contain at least one capital letter, one lowercase letter, one number, one special character (!, @, #, $, %, &, or *) and be 5 to 32 characters in length. Cardholders are required to change their password every 90 days.

Once you are logged in its really easy to add an additional card, just tap the Add Card button and follow the same prompts for registration. Accept the terms and conditions and verify the card.

username

| Add Card | User Settings |
| Explain Balances | Terms and Conditions |
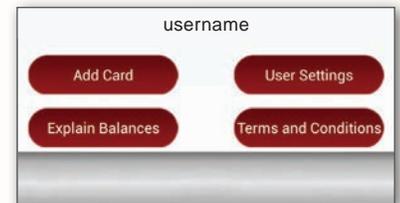
ACTIVATE ALERTS

Once logged in, you'll see your balances and the Alerts & Settings. Tap on the Card Alert Settings button.

username

| Date | Time |
| 11/01/2018 | 14:29 |

Card Number ending with 0621
DDA Account
Alerts & Settings
Ledger Balance:
Available Balance:

Expiration Date
Remove Card
Card Alert Settings

In the Card Alert Settings tab, you may update the following settings:

- Transaction amount alerts (set amount threshold)
- Internet and phone transaction alerts
- International transaction alerts
- Enter a secondary email address to be used for transaction-level alerts

Note: The Suspected Fraud Alerts setting is configured by your financial institution. The SHAZAM BOLT$ Notifications setting is not optional and indicates SHAZAM BOLT$ will send email notifications to you whenever your user profile is edited.

Card Alert Settings
username
XXXXXXXXXXXX0621

Transactions over $ 100 ☐
Internet and Phone transactions ☐
International transaction (outside of U.S.) ☐
SHAZAM BOLT$ Notifications ☑
Suspected Fraud Alerts ☑

Email Addresses
Primary itsinc.shazam@gmail.com
Secondary Optional

Submit   Cancel
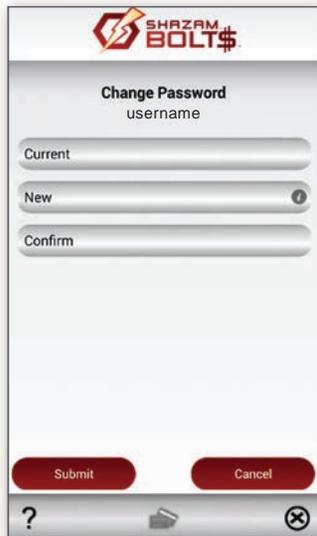
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CHANGE USER SETTINGS

Access User Settings button from the SHAZAM BOLT$ home screen to:

- Change your password
- Update your user profile

Change your password
at any time by following these steps:

1. Tap Current and enter your current password
2. Tap New and enter a new password
3. Tap Confirm and re-enter the new password
4. Tap Submit

The User Profile button is located under the User Settings tab. Update your User Profile by tapping the field you wish to update, entering the new information and tapping Submit.

Forgot your password?
From the main login screen, tap the Forgot Password button, enter your username and follow the steps provided.

SEND MONEY

If your financial institution is enrolled in SHAZAM BOLT$ P2P, you can send money to other SHAZAM BOLT$ cardholders by following these steps:

1. From the main login screen, select Card Actions and then select Send Money
2. Add a new recipient or select an existing recipient
3. Tap Next
4. Enter the dollar amount, then tap Submit
5. Tap Submit on the Send Money Approval screen

Both parties will receive an email confirmation of the P2P payment.
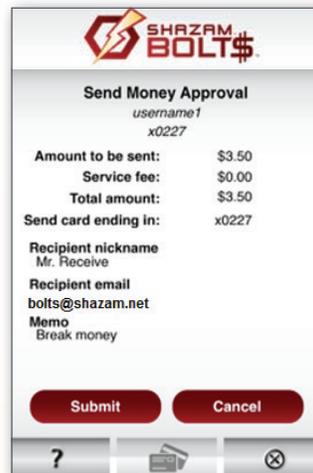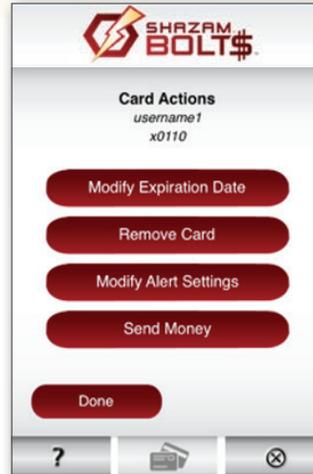
ATM LOCATOR

To find the nearest ATM follow these steps:

1. Tap ATM Locator from the main log in screen
2. Tap Search
3. Tap the location of choice or select List icon and tap on a location

You'll then be provided with directions to the ATM you selected.

Questions? Contact your financial institution for more information.